



Standard Terms and Conditions for driving lessons with **Jeff's Driver Training (JDT)** - Updated 05/10/2026

- 1) Please try to respond to any messages from **JDT** promptly, ideally as soon as possible during the same day. **JDT** will also try to respond to messages from you as soon as possible, ideally during the same day. **JDT** currently uses Whatsapp for most business communications, but this could also be done via text, Facebook Messenger, email, or simply by voice over the phone.
- 2) Before starting lessons you will be asked for some basic information about yourself. If there is anything else you feel **JDT** should know which could assist with facilitating your learning, please do not hesitate to disclose this. All information provided is treated in the strictest of confidence. However, if there is anything you do not consider is necessary for **JDT** to help facilitate your learning that you would prefer not to disclose, you do not need to do so provided this will not have any legal or safety implications.
- 3) Jeff Bull is an Approved Driving Instructor (ADI). To see the entry for Jeff Bull on the DVSA register of driving instructors please visit www.gov.uk/find-driving-schools-and-lessons and enter the Post Code for **JDT**, WR14 1TP, or to go there directly click [here](#).
- 4) You must hold a valid driving licence. Before commencing lessons you must provide the details requested to enable a successful licence check to be carried out online by **JDT**. Any subsequent changes to your licence status, such as the addition of points for an offence, or due to medical reasons, must be disclosed to **JDT** as soon as possible, and at latest before your next lesson.
- 5) At the first lesson, you must make your photocard licence available for verification by **JDT**. You may also be asked to make your licence available for inspection on subsequent occasions, for example, at the collection point prior to leaving to take a driving test.
- 6) Lesson pick up and drop off points will be discussed and agreed in advance. Whilst **JDT** will make every effort to try and accommodate any changes, please try to let **JDT** know at least 48 hours before if any changes might need to be made.
- 7) Please be punctual as any delays in the start and finish times of lessons could impact upon lessons later in the day. If you are late for the start of your lesson you may lose some of your lesson time. However, if any delays are due to **JDT** and the lesson duration has to be shortened, you will be credited with the lost time to be used at a later date.
- 8) Lesson fees should be paid to **JDT** in advance and as agreed with **JDT**, this will usually be at least 24 hours prior to the next lesson for which payment is due. Ideally payment will be made by the preferred method which is bank transfer, however, cash is also acceptable, as is PayPal.Me. There are no card readers in **JDT** vehicles or any other facility to accept debit or credit card payments directly.
- 9) Please provide **JDT** with at least 24 hours notice if you wish to cancel a lesson. If 24 hours notice is not given without good reason, at the discretion of **JDT** the fees for that lesson will still be payable. Post COVID-19 pandemic this still applies even if a late cancellation is due to Covid-19. Please see point 22 for more information about Covid-19 or any similar and subsequent pandemics.
- 10) If you present for a lesson and appear not to be fit to drive due to alcohol, drugs, illness, or any other reason, **JDT** reserve the right to cancel the lesson, for which the lesson fee will still be payable. Again, post COVID-19 pandemic this also applies if it is due to symptoms of Covid-19. Please see point 22 for more information about Covid-19 or any similar and subsequent pandemics.
- 11) Prepaid lessons should be taken within 6 months of payment being made after which any remaining hours will be forfeited, unless a refund for any remaining hours is requested before the end of that 6 month period. The refund will be of the amount originally paid, less the cost of any hours already taken, with this being calculated at the full current Pay As You Go (PAYGO) rate as advertised on the **JDT** website. This same calculation will be applied if a refund is required for any other reason. If you are unsure of this calculation, which for the remaining hours of prepaid block payments is not usually pro rata, please ask **JDT** for a worked example.
- 12) **JDT** vehicles will be fitted with dual controls and will be well maintained, clean and tidy at all times, subject to reasonable wear and tear, and use throughout each working day.
- 13) **JDT** will not be liable for any failure of the training vehicle during a lesson or the practical driving test unless it is as a direct result of negligence by **JDT**. **JDT** will check the training vehicle thoroughly prior to a practical test, ensure that it is roadworthy, clean and tidy throughout, and store training materials securely in the boot for the test.
- 14) Under the current DVSA rules you are responsible for booking and managing your own practical driving test. However, before doing so you should discuss this with **JDT** to try and ensure that the date booked is at a point when you will be ready for your test, and when **JDT** can be available. Please be aware that with tests currently booking so far ahead it will not always be possible for **JDT** to guarantee availability until nearer the actual date. If **JDT** cannot be available you will either need to change the date, take the test in your own car or another car, or find another instructor who can take you, something **JDT** may be able to assist you with.
- 15) **JDT** will only allow you to take your test in a **JDT** car if in the judgement of **JDT** your driving is at the required standard and you have a good chance of passing. If **JDT** do not consider your driving to be at the required standard for you to have a good chance of passing the test, a **JDT** car will not be made available to you on test day. Please note, the decision on this by **JDT** is final.

16) If a JDT car is not going to be made available for test day, the alternatives are either for you to rearrange your test, or to take it in your own or another car if you have access to one. In the latter situations you would need to arrange for someone suitably licensed to accompany you to the test centre, and also ensure that the car you use is roadworthy and appropriately insured.

17) There may be times when you would like to be given driving lessons in your own car. If this is the case you will need to give JDT at least 48 hours prior notice to consider your request. It will then be at the discretion of JDT and subject to your car being suitable, roadworthy, having a current MoT, and being adequately insured. You must make documentation to prove this available to JDT on request.

18) If you pass your practical test with zero driving faults (sometimes called 'minors'), upon request, JDT will reward you with £40 in cash. To qualify for this reward, the request for it must be made to JDT within 7 days of the successful test date.

19) If you refer a new pupil to JDT, once that pupil has paid for 10 hours of lessons with JDT, as a thank you, JDT will reward you with £40 in cash. The request for this reward must be made within 7 days of the referred pupil having paid for 10 hours of lessons.

20) When you have completed your course of lessons, JDT would be grateful if you could leave an online review, for which this link will be provided <https://g.page/r/CcZOt1jrOV5tEAE/review> or simply follow links from the JDT website to Google reviews.

21) Upon successfully passing your test JDT ask that you allow a picture of you to be taken holding your pass certificate beside a JDT car, and that you give permission for this to be displayed on the JDT website and Business Facebook page. If you do not wish for this to happen please inform JDT. Please note JDT is not responsible or liable for any injuries caused during 'jumping celebrations'.

22) Pandemic Information - Applicable During An Official Pandemic

The same precautions will be taken as during the COVID-19 pandemic of 2020 for any subsequent pandemics. Following guidelines current at such time, every effort will be made by JDT to ensure the car used for lessons is as 'Pandemic Secure' as is possible.

This will include wiping down all touch points with anti bacterial/viral spray between lessons and between drivers. Seat belts and upholstery will be treated with a quick drying anti bacterial/viral spray.

Your instructor will be wearing a face covering, and unless you have a valid medical reason not to, you should also bring your own face covering and wear it for the duration of lessons. If you wear glasses please take appropriate action to ensure these do not fog up whilst wearing a face covering.

If you should feel at all short of breath whilst wearing a face covering please notify your instructor immediately.

Windows, all fitted with wind deflectors, will be kept at least partly open during lessons to create a flow of air through the car and out through the back windows. Please ensure you bring adequate clothing as the interior of the car may be colder than normal.

Please ensure hands are washed for at least 20 seconds before coming out to the car. Hand gel will be available in the car should it be needed before, during or after a lesson.

JDT do not consider wearing gloves to be necessary provided hands are washed properly before and after lessons, and sanitised during lessons if necessary. However, if you wish to wear gloves then please provide these yourself.

If you have any medical conditions, for example allergies or asthma and are concerned you might react to any of the products used to try and ensure the car is 'Pandemic Secure' please make JDT aware of this.

If at any point before a lesson you feel unwell please do not hesitate to notify JDT and cancel your lesson. If the cancellation is as a direct result of an ongoing pandemic, then at the discretion of JDT the normal late cancellation fee may be waived.

If you should become ill during a lesson as the result of an ongoing pandemic the lesson will be terminated and your instructor will take you home, or to where the lesson would have ended, or to where medical assistance can be obtained, whichever is most appropriate. At the discretion of JDT you will be credited with the remaining time of the lesson.

Your lesson could be cancelled at short notice if JDT have any pandemic related concerns, or if a lockdown is imposed either by the Government or local authorities.

23) If having read through this document you are unsure about any of these terms and conditions, or have a valid reason to request a variation to any of them, please do not hesitate to discuss this with JDT.

24) This also applies if you are concerned about any aspect of the service you receive from JDT. If so, in the first instance please contact me, Jeff Bull, at JDT to discuss these concerns so that they may be amicably resolved. JDT will endeavour to respond to and resolve any concerns as soon as possible, ideally within 7 days. If you remain dissatisfied you should contact the DVSA driving instructor team by email, instructorconduct@dvsa.gov.uk, or write to DVSA, PO Box 967, Newcastle-Upon-Tyne, NE99 2GU. More information about why, when and how to complain to the DVSA can be found here www.gov.uk/complain-about-a-driving-instructor

